



Mediator

We are seeking a professional community worker to mediate conflict among high-risk people and groups, respond to shooting scenes and hospitals to coordinate services for victims and families, and interrupt cycles of retaliation. The mediator is responsible for responding to incidents of violence or impending violence that are communicated to the mediator through personal connections, community intelligence, the police department, or other reliable sources. The goal of the mediator is to prevent violence and repair relationships between people involved in conflicts without the use of arrest and incarceration. The mediator engages with street outreach workers in the field; connects with victims of violence on the streets, in hospitals, and in trauma centers; and links victims and families with support and services. Because a crisis can happen at any time, the mediator must be available to receive and screen calls 24 hours a day and secure coverage during off hours.

JOB DUTIES

- Perform crisis intervention assessment and mediation with high-risk people and groups.
- Provide brief and supportive counseling, service referrals, and resource information during crises.
- Identify, train, and deploy non-traditional community leaders to mediate conflicts.
- Work with school intervention teams to coordinate strategies for responding to school violence.
- Gather intelligence after violent incidents to intervene and prevent retaliation.
- Respond to crisis calls from the community, partner organizations, and hospital-based violence intervention programs, and the trauma center 24 hours a day.
- Complete incident and follow-up reports on all interventions performed.
- Attend all staff meetings, public safety roundtables, and training.
- Attend monthly law enforcement partnership meetings to gather street intelligence and serve as the organization's law enforcement liaison.
- Lead or participate in community walks.
- Increase community awareness of and access to community-based victim services
- Make public presentations on community violence intervention.

REQUIRED SKILLS AND EXPERIENCE

- Well-respected in the community, specifically among high-risk people and groups.
- Excellent communication skills, specifically with the high-risk population.
- Experience or training in crisis intervention.
- No pending criminal cases or prior convictions for sexual assault, child abuse, or domestic violence.

This position is a necessary component of community violence intervention strategies including: street outreach programs, hospital-based violence intervention programs, peace fellowships, and crisis management systems.

For more information on this job type, contact the National Institute of Criminal Justice Reform.